

Table of Contents

Vermont Workers Compensation Adjuster	Page
Part 1: Insurance Regulation	
Introduction	1
Licensing Requirements	1
Maintenance and Duration of License	4
Disciplinary Actions	5
Part 2: Workers Compensation Insurance	
Workers Compensation Laws and Rules	11
Workers Compensation and Employer Liability	61
Part 3: Workers Compensation Claims Principles	
Role of the Adjuster	65
Controlling Medical Costs	65
Investigation and Evaluation	77
Documentation	80
Medical Determination	83
Claim Reserves	84
Claims Management	86
Vocational Rehabilitation Programs	97
Review Quiz	101