

TOPICS COVERED IN THE ARIZONA PROPERTY & CASUALTY (13-36) ADJUSTER LICENSE COURSE

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(Topics covered are indicated on the
Prometric Exam Content outline for Arizona Adjusters)

General Insurance Concepts & Arizona Adjuster Licensing Requirements:

- Insurance Fundamentals
- Property Insurance Concepts
- Liability Insurance Concepts
- Arizona Adjuster Licensing Requirements & Disciplinary Actions

Arizona Claim Settlement & Prohibited Practices; State & Federal Regulations:

- The NAIC Unfair Claim Settlement Practices
- Arizona Claim Settlement Laws & Regulations
- The Terrorism Risk Insurance Act of 2002 and Extension Act of 2015

Dwelling Insurance:

- Dwelling Coverage Forms
- Property Coverages, Exclusions & Endorsements

Homeowners Policy Concepts:

- Homeowners Forms
- Homeowners Section I – Property Coverages
- Homeowners Section II – Liability Coverages
- Arizona Specific Endorsements
- The Personal Liability Supplement / Personal Umbrella Policies
- Personal Watercraft Insurance

Personal & Commercial Automobile:

- Personal Automobile Policies & Endorsements
- Commercial Automobile Policies & Endorsements
- Arizona Specific Automobile Laws & Regulations

Commercial Insurance:

- Commercial Package Policies
- Commercial Property Policies
- Commercial General Liability
- The Businessowners Policy
- Commercial Crime Insurance
- Commercial Inland Marine Policies
- Equipment Breakdown Policies
- Farm Insurance
- Commercial Umbrella & Excess Liability Policies
- Professional & Specialty Liability Policies

The Claims Adjustment Process:

- Claim Notification Process
- Investigation & Evaluation of Loss / Claim Information
- Remedies for Disputes
- Finalization of Claim

Other Coverages:

- Aviation Insurance
- Flood Insurance