

**TOPICS COVERED IN THE
CONNECTICUT ALL LINES EXCEPT WORKERS
COMPENSATION CASUALTY ADJUSTER
LICENSE COURSE**

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Product Knowledge, Terms and Concepts & Hawaii Regulations:

- Insurance Fundamentals
- Liability Insurance Concepts
- Connecticut Adjuster Licensing Requirements, Commissioner's Duties & Powers and Disciplinary Actions

**Connecticut Claim Settlement & Prohibited Practices;
State & Federal Regulations**

- The NAIC Unfair Claim Settlement Practices
- Connecticut Unfair & Prohibited Practices

Homeowners Insurance Policy Concepts:

- Homeowners Forms
- Homeowners Section II – Liability Coverages
- Connecticut Specific Endorsements
- The Personal Liability Supplement / Personal Umbrella Policies

Personal & Commercial Automobile Liability Policies:

- Personal Automobile Policies & Endorsements
- Commercial Automobile Policies & Endorsements
- Connecticut Specific Automobile Laws & Regulations

Commercial Insurance:

- Commercial Package Policies
- Commercial General Liability

- Commercial Umbrella & Excess Liability Policies
- Professional & Specialty Liability Policies
- The Businessowners Liability Coverages & Endorsements
- Commercial Crime Insurance

The Claims Adjustment Process:

- Claim Notification Process
- Investigation & Evaluation of Loss / Claim Information
- Remedies for Disputes
- Finalization of Claim