

TOPICS COVERED IN THE NEW YORK INDEPENDENT MOTOR VEHICLE NO-FAULT & WORKERS COMPENSATION HEALTH SERVICES ADJUSTER (17-72) LICENSE COURSE

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General Insurance Concepts & New York Adjuster Licensing Requirements:

- Insurance Fundamentals
- Liability Insurance Concepts
- New York Adjuster Licensing Requirements; Maintenance & Duration; & Disciplinary Actions

New York Unfair Claim Settlement & Prohibited Practices; State & Federal Regulations:

- The NAIC Unfair Claim Settlement Practices
- New York Claim Settlement Laws & Regulations
- The Federal Fraud and False Statements Regulation and Waiver (18 USC 1033 & 1034 with 1033 waiver)
- The New York Cybersecurity Regulation for Financial Services Companies

Personal & Commercial Automobile Policies:

- Personal Automobile Policy Definitions; Duties of the Insured; and Endorsements
- Commercial Automobile Policy Forms: Business Auto; Truckers Form; Motor Carrier Coverage & Endorsements
- New York Automobile Laws & Regulations

Workers Compensation

- Workers Compensation Policies & Coverages
- New York Workers Compensation Regulations
- Understanding the Language of Medical Reports

The Claims Adjustment Process:

- Claim Notification Process
- Investigation & Evaluation of Loss / Claim Information
- Remedies for Disputes
- Finalization of Claim
- Adjusting Workers Compensation Claims