

# YOU WILL PASS YOUR DELAWARE PROPERTY & CASUALTY ADJUSTER STATE LICENSING EXAM – **GUARANTEED!**

## Our promise to you!

If you take our Delaware Property & Casualty Adjuster course as prescribed and you do not pass the state licensing exam, we will provide personalized study assistance to you until you pass the state exam, for as long as it takes!

***As with any guarantee, all terms of the agreement must be met for the guarantee to be valid.***

## How the guarantee works:

- ***This guarantee is valid for all Delaware Property & Casualty Adjuster courses purchased on or after June 7<sup>th</sup>, 2019.***
- ***All students must complete the course as prescribed.*** This means that every course module and quiz must be completed in the order in which they are presented before moving to the next module. (Modules can be reviewed later in any order.)
- ***All students must spend the required 10 minutes in each course module.*** Each student must spend the full amount of time listening to and viewing the course module before being permitted to take the quiz for that module and then moving to the next module.
- After all of the Virtual Classroom modules have been completed, ***each student must take practice exams until they score a 70% at least 4 times BEFORE taking the course final exam (2 untimed and 2 timed; OR all four of them timed). The 70% scores must be achieved within the same 30-day period for the course final exam to load to the course dashboard page.***
- Each student must take the course final exam and score a 70% or better to pass. ***The student then must take their PearsonVUE state licensing exam no later than the 3<sup>rd</sup> days after passing the course final exam.***
- ***Each student must take the state licensing exam for the first time, before their course has expired.*** In other words, if a student completes all of the above, but waits to take the state exam until after their course has expired, ***the guarantee is voided.*** This is because waiting even one day after completing the course before taking the state exam allows time for the student to forget large portions of the material.

- If the student fails their state licensing exam after meeting all the requirements above, the student will send a picture of their failed score report from PearsonVUE (**within 14 days** of failing the state exam) to [cindy@insurance-schools.com](mailto:cindy@insurance-schools.com) Cindy will oversee the preparation a personalized study guide and provide course guidance and monitoring by one of our representatives. **However, if the student does not logon and spend at least 1 hour in the course in any given 10-day period after the personalized plan has been created, the guarantee will be voided.** We cannot assist students in passing the state exam if they will not study consistently.

***It is very doubtful that any student who completes the steps as outlined above would fail the state exam.*** However, if that unlikely event occurs, we will review your score report to see which topics you failed on the state exam. We will compare the score report with your scores on our practice exams. This will provide us with a picture of the concepts that may have alluded you on the state exam. Then, we will provide a guide to assist you in studying those topics along with creating special course modules and/or practice exams specifically for you if necessary. In other words, we will provide what YOU need to pass the state exam.

### ***Our Mission...***

Our mission is to provide thorough and easy-to-use courses that prepare license candidates to pass their state licensing exam on the first attempt. But if we fall short in any area of that mission, we will stand behind our courses and the license candidates who have placed their faith in us.