

YOU WILL PASS YOUR TEXAS ALL LINES OR PROPERTY & CASUALTY ADJUSTER STATE LICENSING EXAM – **GUARANTEED!**

Our promise to you!

If you take our Texas All Lines or Property & Casualty Adjuster course as prescribed and you do not pass the state licensing exam (given on our website), we will provide personalized study assistance to you until you pass the state exam, for as long as it takes!

As with any guarantee, all terms of the agreement must be met for the guarantee to be valid.

How the guarantee works:

- ***This guarantee is valid for all Texas All Lines or Property & Casualty Adjuster courses purchased on or after July 7th, 2021.***
- ***All students must complete the course as prescribed.*** This means that every course module and quiz must be completed in the order in which they are presented before moving to the next module. (Modules can be reviewed later in any order.)
- After all of the Virtual Classroom modules have been completed, ***each student must take practice exams until they score a 70% at least 4 times BEFORE taking the course final exam (2 untimed and 2 timed; OR all four of them timed).*** The 70% scores must be achieved within a 30-day period prior to taking the course final exam (that acts as the state licensing exam). ***Any 70% score that is more than 30 days old will not count toward one of the four 70% scores necessary to unlock the course final exam.***
- Each student must take the course final exam and score a 70% or higher to pass. ***The student must take the course final exam that acts as their state licensing exam no later than the 3rd day after scoring a 70% on the fourth required practice exam.*** If the fourth practice exam is completed and the final exam is loaded on the course dashboard page, the student ***must take that course final exam within 3 days*** or the guarantee will be voided.
- Each student has ***three attempts to pass the course final exam*** (that acts as the state licensing exam). If the student fails their first attempt to pass the course final exam, the pass guarantee is automatically activated. Additionally, the student must submit a ticket to have the course final exam reset for another attempt.
- If the student ***scored below 65% on their first attempt***, we will require additional study time and include a personalized study plan that the student must complete before

taking the exam for a second attempt to pass. If the student does not pass on the second attempt, we will again provide a personalized study plan that the student must complete before being permitted to take the exam for the third time. ***If the student fails all three attempts, we are required by Texas law to remove the student from the course. If the student would like to repeat our course, they will be required to repurchase it and take it again from beginning to end. Additionally, they will again be required to pass four practice exams with 70% or higher before being permitted to attempt the course final exam again.***

- If any student who receives a personalized study plan according to the terms of the PASS GUARANTEE, ***does not logon and spend at least 1 hour in the course in any given 3-day period, the guarantee will be voided.*** We cannot assist students in passing the state exam if they will not study consistently!

It is very doubtful that any student who completes the steps as outlined above would fail the course final exam that acts as the state exam. However, if that unlikely event occurs, we will review your score report to see which topics you failed on the state exam. We will compare the score report with your scores on our practice exams. This will provide us with a picture of the concepts that may have alluded you on the state exam. Then, we will provide a guide to assist you in studying those topics along with creating special course modules and/or practice exams specifically for you if necessary. In other words, we will provide what YOU need to pass the state exam.

Our Mission...

Our mission is to provide thorough and easy-to-use courses that prepare license candidates to pass their state licensing exam on the first attempt. But if we fall short in any area of that mission, we will stand behind our courses and the license candidates who have placed their faith in us.